Online Safety & Cybersecurity Systems at Bangkok Patana School

We are *Protected, safe & secure*

Everyone on campus must wear the designated
Patana Card and Lanyard

Bangkok Patana School *The British International School in Thailand* **Established 1957**	**Bangkok Patana School** *The British International School in Thailand* **Established 1957**	**Bangkok Patana School** *The British International School in Thailand* **Established 1957**	**Bangkok Patana School** *The British International School in Thailand* **Established 1957**	**Bangkok Patana School** *The British International School in Thailand* **Established 1957**	**Bangkok Patana School** *The British International School in Thailand* **Established 1957**
John Doe	Alice North	Dave Starter	Thomas Wright	Temporary Card	**VISITOR** No.001
PARENT	STUDENT	STAFF	ECA PROVIDER	AUDITOR	
00000	00000	00000	00000	00000	The card must be returned before leaving Bangkok Patana School กรุณาคืนบัตรก่อนออกจากโรงเรียน

PARENTS, GUARDIANS, FAMILY	**STUDENTS**	**STAFF**	**PART-TIME STAFF & CONTRACTED SERVICE PROVIDERS**	**INVITED PROFESSIONAL GUESTS**	**VISITORS**
Parents and their nominated carers	Students above Year 3	Employees and Board Members	Contracted staff and external service providers	Professional Associates	Visitors

110925

Peraton

SURFACE WEB
Open to everyone
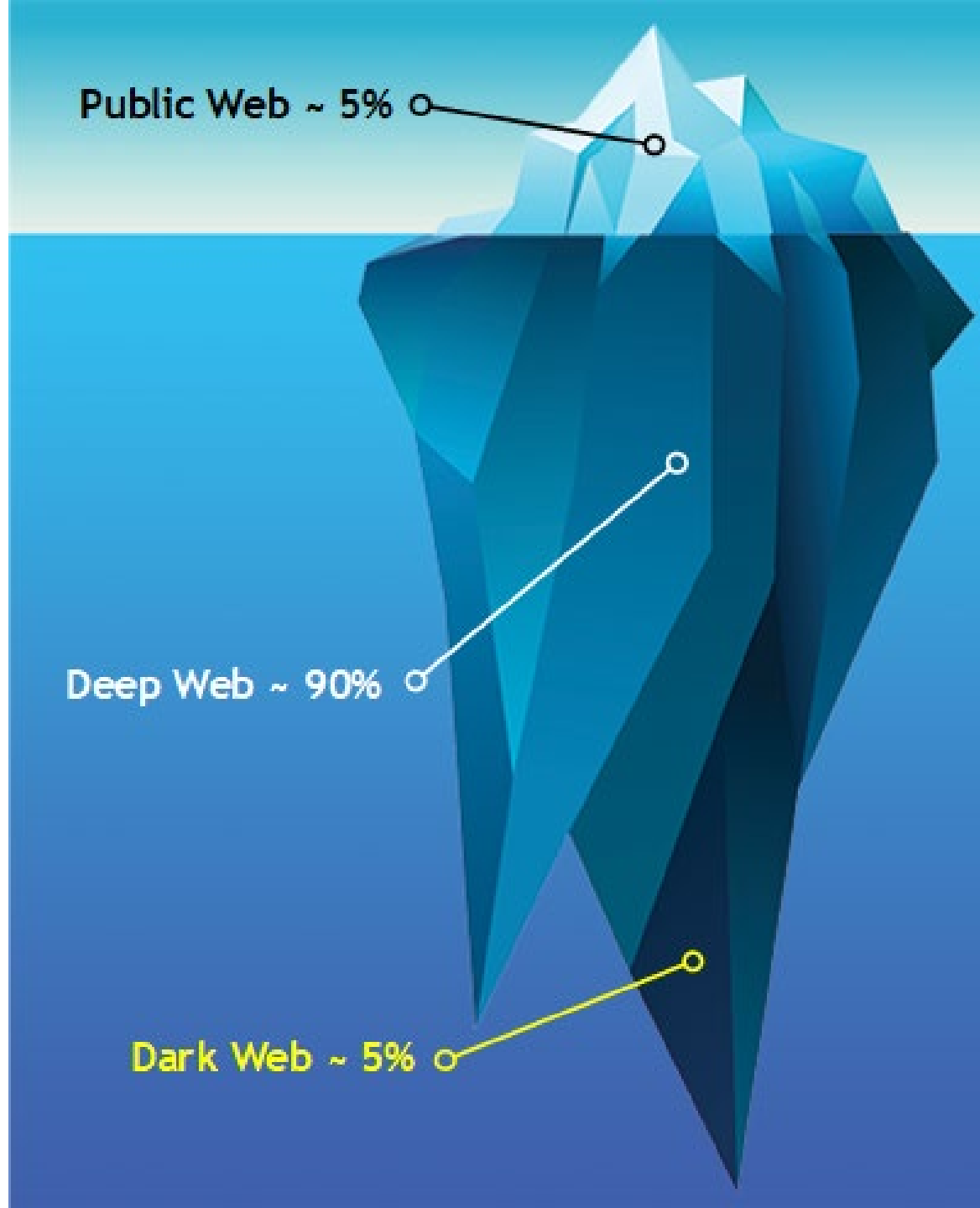
○ EVERYDAY USERS
○ EVERYDAY DATA

DEEP WEB
Invitation only

● SEMI-BAD GUYS
● ADVANCED USERS

DARKWEB
Purposely hidden & inaccessible through standard browsers and methods

● THREAT ACTORS
● NATION STATES
● BAD GUYS

https://www.clearias.com/dark-web/

SURFACE WEB
Open to everyone

EVERYDAY USERS
EVERYDAY DATA

DEEP WEB
Invitation only

SEMI-BAD GUYS
ADVANCED USERS

DARKWEB
Purposely hidden & inaccessible through standard browsers and methods

THREAT ACTORS
NATION STATES
BAD GUYS

Peraton

https://www.clearias.com/dark-web/

Public Web ~ 5%

Deep Web ~ 90%

Dark Web ~ 5%

https://www.momentumit.com/dark-web-monitoring/

create an image of a swan at bangkok patana school

Image created

yay! **New School Year 2025/26**

Technology for Learning

- Technology for Learning Blog
- Technology for Learning - Y6 to Y13 Student Bring Your Own Device (BYOD)
- Technology for Learning: Digital Literacy
- Technology for Learning: Software
- Technology for Learning FAQs (Frequently Asked Questions)
- Global {Digital} Citizenship
- Tech Support for Staff
- Technology to Support Accessibility for Learning
- Technology for Learning: Agency & Publications
- Printing @ Patana
- Technology for Learning: Artificial Intelligence

🏠 Technology for Learning | IMMERSIVE READER 🗔

Technology for Learning

Technology for Learning Responsibility

Through technology we develop global citizens who shape their world through independence, empathy, creativity and critical thinking.

We invest in technology that amplifies our human-centred traits.

❂ Technology Policies & Procedures, Forms and Guidelines (click to reveal)

|		
Policy & Procedures: Personal Data Protection Act (PDPA)	Form: Staff Request for Patana WiFi Guest Account(s)	Guidelines: Continuing Student Learning (CSL) When Campus is Closed
Policy: Draft Primary Code of Conducts	Form: Staff Request for Student Internet and/or MS Teams Communications Report	Guidelines: Social Media
Policy: Secondary Student Handbook Appropriate Use of Technology and Web Publishing Guidelines		Guidelines: Secondary Residential Blogs
	Form: Staff Request for CCTV Access	Guidelines: Primary Class Blogs
Policy: 1:1 Support Adult Appropriate Use of Technology	Form: Staff Request for Email Redirecting/Copying	Guidelines: Web Publishing (pg 23)

Edit Page

https://patana.fireflycloud.asia/browse-resources

Insights Summary | Last 7 Days

12K Student Visits

Active Students
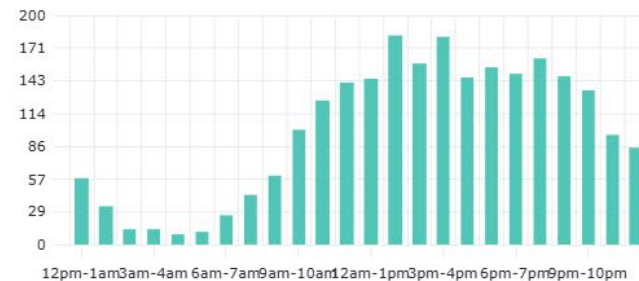- Active 33%
- Non-Active 67%
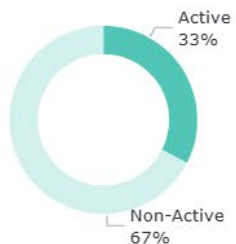
Unique Active Students

Typical Student Activity Times

8613 Teacher Visits

Active Teachers
- Non... 45%
- Active 55%
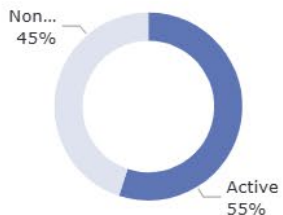
Unique Active Teachers
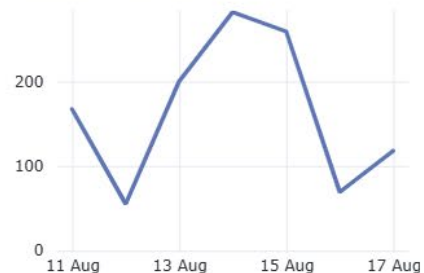
Typical Teacher Activity Times

7901 Parent Visits
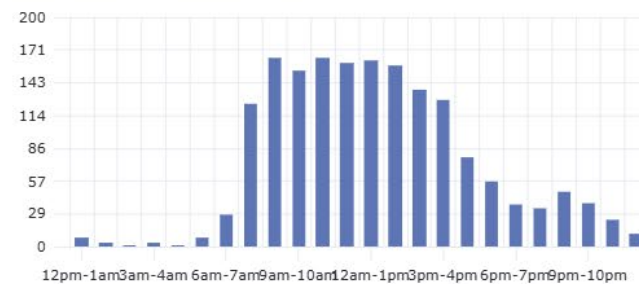
Active Parents
- Active 18%
- NonA... 82%
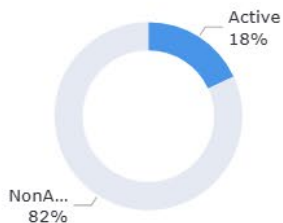
Unique Active Parents
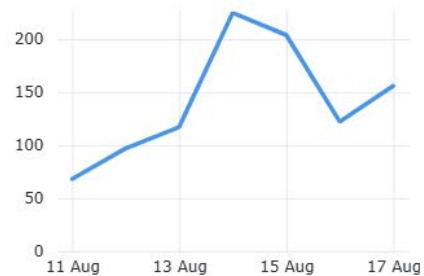
Typical Parent Activity Times
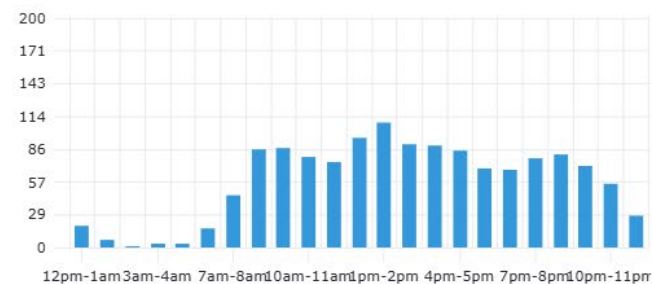
Insights Summary | Last 7 Days

Most Accessed Resources Sections by Students

Section	Value
Home	8462
Science	574
Humanities	332
Senior Studies	127
Mathematics	126
Student Welfare	120
Key Stage 4	96
Tiger Sports Teams	86
Year 6	79
Computing	74
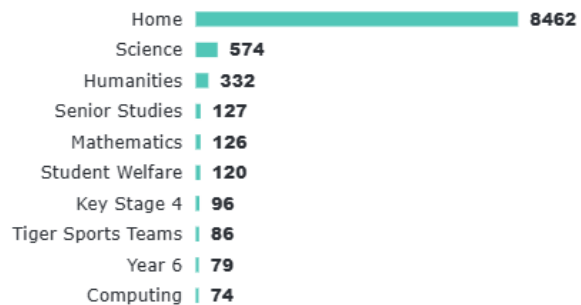
Most Active Students

Student	Value
Arnav Berry	333
Chun Yin Matthias {Matthias} Tan	303
Irissa Lemke	97
Vivaan Sehgal	83
Yui Tatsumi	77

Most Active Teachers

Teacher	Value
Richard Smith	443
Brian Taylor	198
Suzi Hobday	188
Nicholas Fieldhouse	185
David Brettell	156

Firefly Staff Centre ∨

Dashboard | Recordings | Heatmaps | Settings

Firefly Parents' Gateway

Firefly Primary Students Dashboard

Firefly Secondary Students Dashboard

Firefly Staff Centre

≡ Filters | Segments ∨ | matches regex ∨ | ^https://patana\.fireflycloud\.asia/staff-cen... × | 💾 Save as segment | ↺ Clear

💻 ▭ 📱 | ▶ Click | ℹ | ↗ ↓ | ⇄ Compare | 📷 Change screenshot | ↻ Summarise heatmaps

Click | Area

Ranked by most clicks
485 elements

1 | **Communication Well-Being Learning Citi...**
   44,577 clicks (22.35%)
   📱 | 🎥 View recordings

2 | **IMG.flag[1]**
   10,187 clicks (5.11%)
   📱 | 🎥 View recordings

3 | **IMG.flag[1]**
   5,946 clicks (2.98%)
   📱 | 🎥 View recordings

IMG flag[1]

9 | 10

Patana Life

Learning For Learners

PATANA CARD

PATANA CARD FAQs
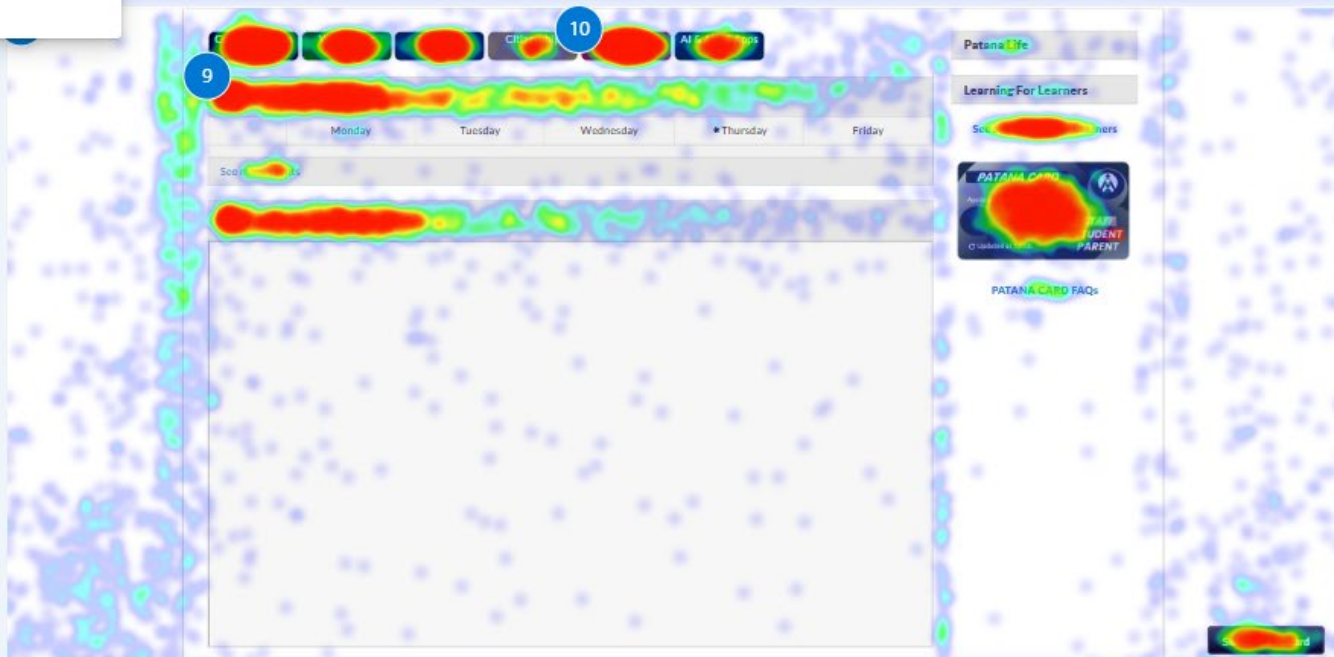
100,000 page views | 199,446 clicks | Most popular ■■■■■ Least popular | # 🔅 ℹ

Incident Update

Firefly Learning Status Page

Current Status: Operational

Started: August 17, 2025 11:54PM BST

Resolved: August 18, 2025 2:32PM BST

Affected Infrastructure

Components: Firefly Learning Platform Europe, Middle East and Africa, Firefly Learning Platform Asia, Firefly Learning Platform China, Firefly Learning Platform Australia, Firefly Learning Platform North America, Schoolpost Platform Global

Locations: Firefly Learning Platform, Schoolpost

Update:

Usage

Activity   **Usage**

Last updated: 17 Aug 2025 (UTC)   ? Help   📅 Past 180 days ⌄

Reports

- 🔷 Microsoft 365 Copilot ⌄
- 🔷 Exchange
- 🔷 Forms
- 🔷 Microsoft 365 apps
- 🔷 Microsoft Browser
- 🔷 Microsoft Teams
- 🔷 Microsoft Teams apps
- ☁️ OneDrive
- 🔷 Project
- 🔷 SharePoint
- 🔷 Visio
- 🔷 Viva Engage
- 🔷 Viva Learning

Accounts   ⬇ Export

Number of total and active accounts

| Feb 19 | Apr 19 | Jun 19 | Aug 17 |

■ Total Accounts   ■ Active Accounts
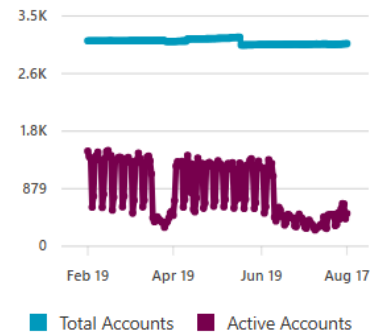
Files   ⬇ Export

Number of total and active files

| Feb 19 | Apr 19 | Jun 19 | Aug 17 |

■ Total Files   ■ Active Files
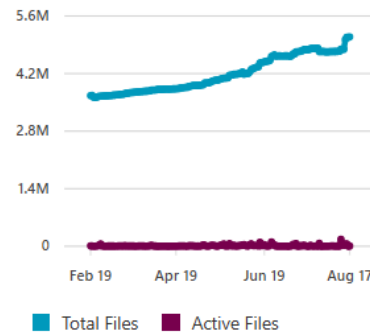
Storage   ⬇ Export

Amount of storage used

| Feb 19 | Apr 19 | Jun 19 | Aug 17 |
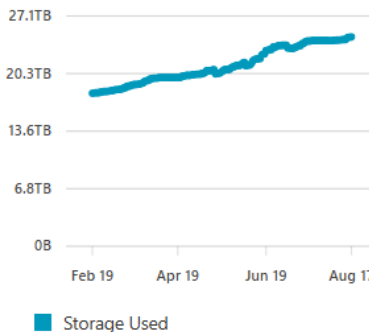
■ Storage Used

⬇ Export   100 items

URL	Owner principal name	Last activity date (UTC) ⓘ	Files	Active files	Storage used
	phin@patana.ac.th	Friday 15 Aug 2025	11,807	A shortcut no longer works	559,580

Search for users, groups, settings or devices

Admin

- Home
- Directory
- Devices
- Apps
- Generative AI
- Security
- Data
- Reporting
- Billing
- Account
- Rules
- **Storage**

Send feedback

Workspace storage

88.79 TB of shared 100 TB (88%) used

- ● Google Drive
- ● Google Photos
- ● Gmail
- ● Other

Need more storage?

Storage settings

Manage all storage limit policies for organisational units, groups and users.

Manage

Users using the most storage

BPS-GoogleDrive Marketing	8.22 TB
BPS Secondary Library	2.49 TB
Duangporn Turongratanachai	2.27 TB
Ian McDonald	1.92 TB
Mark Lanzuela	1.47 TB

View all users

Shared drives using the most storage

1. Current Drama Department	4.03 TB
Marketing	2.28 TB
Foundation Stage	1.69 TB
Primary Music	929.07 GB
7. OLD Drama Department Drive	818.06 GB

View all shared drives

Google Workspace Alerts <google-workspace-alerts-noreply@google.com>

To 🔴 Brian Taylor

Thu 19/06/2025 13:54

ⓘ If there are problems with how this message is displayed, click here to view it in a web browser.

Google Workspace

This Reporting rule alert is to inform you that specific activity occurred based on a custom reporting rule.

The alert details include:

- Date: Thu, Jun 19 2025 06:53 UTC

- Rule Name: Google Dive Files Changed Visibility to Public on the Web

- Event Description: adsr30@patana.ac.th changed link sharing visibility from Anyone with the link to Public on the web for all

- Document Title: Best work

- Audit Log: Drive

Alert Center is not enabled for this rule. Alert Center can provide additional details, investigation options, and remediation recommendations. To enable, turn on alerts in the rule detail page.

Go to Rule Details

Google Workspace

This Suspicious login alert is to inform you that Google has detected a suspicious login in your domain. Google considers login activity suspicious if we notice a sign in attempt that doesn't match a user's normal behavior, such as a sign in from an unusual location, or because we think an unauthorized person attempted to access a user's account.

The alert details include:

- User: shch33@patana.ac.th
- Attempted Login IP: 125.24.13.126
- Activity Date: Tuesday, 26 Aug 2025, 13:43:29 (UTC)

Please view the alert center for additional details, investigation options, and remediation recommendations.

Go to Alert Center

High-severity alert: Form blocked due to potential phishing attempt

Office365Alerts@microsoft.com

To ○ SDS Salamander; ○ chsr13; ○ o365admin@BangkokPatanaSchool.onmicrosoft.com; ● Brian Taylor; ○ Exchange Admin; ○ siwi02

Reply   Reply All   Forward

Thu 28/08/2025 08:32

(i) Click here to download pictures. To help protect your privacy, Outlook prevented automatic download of some pictures in this message.

⊗ This form can't be distributed as it is asking for personal or sensitive information. Contact your admin for assistance. Terms of use

A high-severity alert has been triggered

⚠️ Form blocked due to potential phishing attempt

Severity: 🔴 High
Time: 8/28/2025 1:30:00 AM (UTC)
Activity: Form blocked due to potential phishing attempt detected by automated machine reviews
User: maho@patana.ac.th
Details: Microsoft Forms detected a potential phishing attempt from 'Bangkok Patana Digital Leaders Application to join the student team (Yr5-Yr8)' and blocked it from distribution and response collection.

See details in the Microsoft 365 security center

View alert details

Thank you,
The Office 365 Team

Usage

User activity   Team usage   Device usage

Last updated: 17 Aug 2025 (UTC) ? Help 📅 Past 7 days ⌄

Reports

- 🔷 Microsoft 365 Copilot ⌄
- 📧 Exchange
- 📋 Forms
- 🔶 Microsoft 365 apps
- 🌐 Microsoft Browser
- 🔷 **Microsoft Teams**
- 🔷 Microsoft Teams apps
- ☁️ OneDrive
- 📊 Project
- 📎 SharePoint
- 📐 Visio
- 💬 Viva Engage

Licensed Activity   ⬇ Export   Licensed users ⌄

Number of activities by type for licensed users

■ Channel Messages   3 more

■ Chat Messages
■ 1:1 Calls
■ Total Meetings
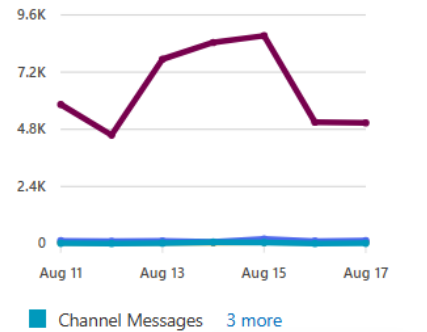
⬇ Export

Licensed Users   ⬇ Export   Licensed users ⌄

Number of users by activity type for licensed users

■ Channel Messages   4 more
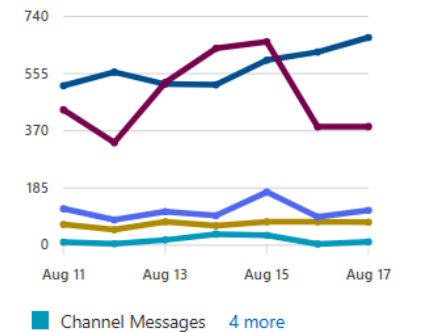
Distribution of licensed users   ⬇ Export   Licensed users ⌄

Number of licensed users by activity type over the selected time period
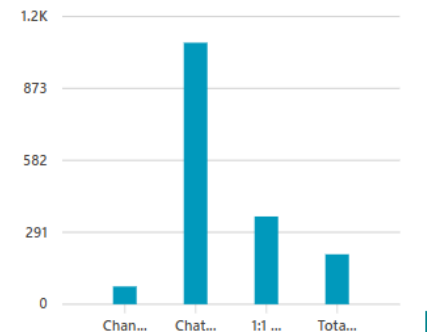
100 items

Usage

Reports

Microsoft 365 Copilot ⌄

📧 **Exchange**

📋 Forms

🔵 Microsoft 365 apps

🌐 Microsoft Browser

📊 Microsoft Teams

📊 Microsoft Teams apps

☁️ OneDrive

📊 Project

📑 SharePoint

🔷 Visio

💬 Viva Engage

📖 Viva Learning

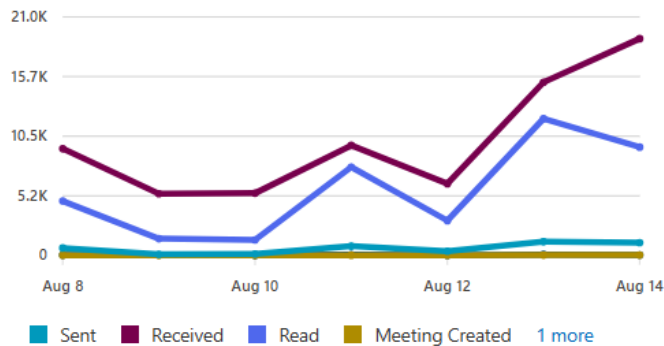**Email activity** Email app usage Mailbox usage EWS usage

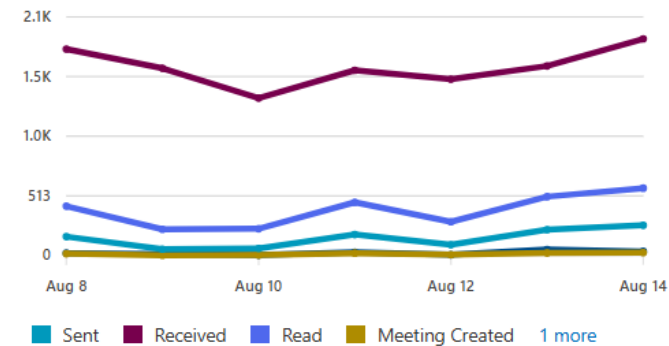Last updated: 14 Aug 2025 (UTC) ? Help 📅 Past 7 days ⌄

Activity ⬇ Export

Number of actions by type

```
21.0K
15.7K
10.5K
5.2K
0
     Aug 8      Aug 10      Aug 12      Aug 14
```

■ Sent ■ Received ■ Read ■ Meeting Created 1 more

Users ⬇ Export

Number of users by activity type

```
2.1K
1.5K
1.0K
513
0
     Aug 8      Aug 10      Aug 12      Aug 14
```

■ Sent ■ Received ■ Read ■ Meeting Created 1 more

⬇ Export 100 items

Username	Last activity date (UTC) ⓘ	Send actions ↓	Receive actions	Read actions	Meeting create
orpi@patana.ac.th	Thursday 14 Aug 2025	49	98	48	0

Informational-severity alert: Creation of forwarding/redirect rule

Office365Alerts@microsoft.com

To ⚪ SDS Salamander; ⚪ chsr13; ⚪ o365admin@BangkokPatanaSchool.onmicrosoft.com; ✅ Brian Taylor; ⚪ Exchange Admin; ⚪ siwi02

Reply | Reply All | Forward

Tue 02/09/2025 19:56

ⓘ Click here to download pictures. To help protect your privacy, Outlook prevented automatic download of some pictures in this message.

❌

An informational alert has been triggered

⚠️ Creation of forwarding/redirect rule

Severity: ⚪ Informational
Time: 9/2/2025 12:53:00 PM (UTC)
Activity: MailRedirect
User: nang28@patana.ac.th
Details: MailRedirect. This alert is triggered whenever someone gets access to read your user's email.

See details in the Microsoft 365 security center

See details in the Microsoft 365 compliance center

View alert details

Thank you,
The Office 365 Team

Filter Test Results

Tests were performed at 18/08/2025 23:29

Your Connection

Type	**Organisation**	**Postcode**
School	Bangkok Patana School	ST15 0NS
Location	**Device**	**IP Address**
Staffordshire, England	Windows, Edge 139.0.0.0	124.122.77.176
Filtering Provider	**Network**	**Device Reputation**
PA850 with URL filtering (Palo Alto Networks)	TRUE-AS-AP True Internet Co.,Ltd.	Average

Results Overview

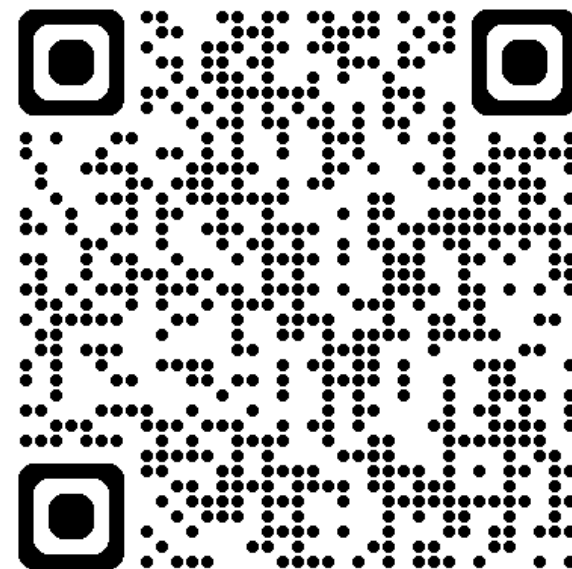| CSAM	Terrorism	Adult	Swearing
!	!	!	!

http://testfiltering.com/test/

Child Sexual Abuse Material

(!) Accessible

Description
Tests whether you are blocking websites on the IWF Child Abuse Content URL list.

Results & Recommendations
It appears that your connection is not protected by the IWF URL filter list. Please contact your provider and inform them that you wish to be filtered by the IWF filter list.

Further guidance on appropriate filtering can be found on the UK Safer Internet Centre website.

Appropriate Filtering Guidance for Schools

Terrorism Content

(!) Accessible

Description
Tests whether you are blocking websites on the Counter-Terrorism Internet Referral Unit list (CTIRU).

Results & Recommendations
It appears that you are not covered by the filter list of unlawful terrorist content:

This list is compiled by the Counter Terrorism Internet Referral Unit (CTIRU), who sit within the Metropolitan Police Service, and contains URL links to online terrorist content. Receiving the URL list through a filtering provider will mean that your organisation will be able to block this content.

The Prevent Duty Guidance specifies that:

- schools in England and Wales are "expected to ensure children are safe from terrorist and extremist material when accessing the internet in school, including by establishing appropriate levels of filtering"
- local authorities in Scotland should "have policies relating to the use of IT in schools" and "consideration should be given to the use of filters as part of the strategy to prevent people from being drawn into terrorism"

Further guidance on appropriate filtering can be found on the UK Safer Internet Centre website.

Appropriate Filtering Guidance for Schools

Adult Content

!

Accessible

Description
Test whether your Internet filter blocks access to pornography websites

Results & Recommendations
It appears that your filtering system is not blocking access to pornographic content.

To rectify this you ensure that:

- You have a filtering system in place
- You have a filtering policy
- All devices and connection scenarios have been considered
- Users are effectively placed into filtering groups
- The system has been configured as per your filtering policy
- You have tested that the system is working effectively

Offensive Language

!

Accessible

Description
Accesses a page containing offensive language to test if your filtering software blocks it

Results & Recommendations
It appears that your filtering system is not blocking access to offensive language

Filter Test History for Your Device

Filter Test Results

Tests were performed at 18/08/2025 23:36

Your Connection

Type
School

Organisation
Bangkok Patana School

Postcode
ST15 0NS

Location
Staffordshire, England

Device
Windows, Edge 139.0.0.0

IP Address
110.170.144.23

Filtering Provider
PA850 with URL filtering (Palo Alto Networks)

Network
Bangkok Patana School

Device Reputation
Good

Results Overview

✓ **CSAM**   ✓ **Terrorism**   ✓ **Adult**   ✓ **Swearing**

http://testfiltering.com/test/

🔍 internet request ✕

Results for "internet request"

Request for Student Internet and/or MS Teams Communications Report

Request for Student Internet and/or MS Teams Communi...

🏠 Technology

> Cyber Security
> How-To
> PBI Test
> Software
> IT Support & Helpdesk
> IT Price List
> Hardware & Software Inventory
˅ **IT Forms**
  ▪ Request for Email Redirecting/Copying
  ▪ **Request for Student Internet and/or MS Teams Communications Report**
  ▪ CCTV Request Form
  ▪ Appropriate Use Policy for 1:1 Support Adult
> IS/IT (Copy)

Create

🏠 Technology > IT Forms > Request for Student Internet and/or MS Teams Communica...

Request for Student Internet and/or MS T... Communications Report

The form below is required when requesting the Internet Access Records of a student. The information will detail the time, duration and address of sites visited by an individual student whilst they are using our WiFi onsite.

The same form can be used to request for MS Teams communications (chat, recorded meetings etc).

Please download the form below, complete and send to helpdesk@patana.ac.th via email for approval. **Do not use the student name(s) in the Subject or Body of the email.**

Following approval by those on the form, a copy will be sent via email as an attached PDF.

If you have any questions please contact helpdesk@patana.ac.th.

Please note, that this request has to comply with our Data Privacy Policy.

In the case of safeguarding emergencies, in which a student is considered to be at serious risk in a short time frame then contact the relevant Safeguarding Leads for advice.

Student Internet Access Records Request Form
IT32 (V1.0)

PATANA

| To: **Child Safeguarding** | Date Requested: | dd.MMMM.yyyy |
| | Date Required: | dd.MMMM.yyyy |

| **Request for** | Student Internet Access Records |

| **Request Detail** | (To be completed by the requester): * = required field |

Students Email, Name*	
Start Date and Time *	
End Date and Time *	
Detail of reasons*	

CCTV Request Form

Navigation menu:
- 🔲 Dashboard
- 👥 Resources ⌄
- ▣ Planner
- ☑ Tasks
- 📖 Markbook
- Insights

🏠 Technology

🏠 Technology > IT Forms > CCTV Request Form

Sidebar:
- 🏠 Technology
- › Cyber Security
- › How-To
- › PBI Test
- › Software
- › IT Support & Helpdesk
- › IT Price List
- › Hardware & Software Inventory
- ⌄ **IT Forms**
  - ▪ Request for Email Redirecting/Copying
  - ▪ Request for Student Internet and/or MS Teams Communications Report
  - ▪ **CCTV Request Form**
  - ▪ Appropriate Use Policy for 1:1 Support Adult
- › IS/IT (Copy)

Create

CCTV Request Form

⚠️ **PLEASE READ CAREFULLY:** The CCTV recording yo[u...] stored on our internal server and a link to it sent to [...] copy and/or forward to any other person, including [...] subject to our **Data Privacy Policy** and will likely contain sensitive data. The recording will have a retention period in line with the supporting investigation. Once the investigation has concluded the recording will be permanently deleted. Complete the form below and send a copy to **phin@patana.ac.th**. It will also need to be approved by the relevant Safeguarding Lead for Primary / Secondary (if there are one or more students in the recording) and the school's Data Protection Officer. If you wish to view the recording off-site via the link sent to you then you will need to use **Patana VPN**.

Bangkok Patana School
The British International School in Thailand
Established 1957
PATANA

The CCTV recording you are requesting will be stored on our internal server and a link to it sent to you. You must not make a copy and/or forward to any other person, including screenshots. The recording is subject to our Data Privacy Policy. The recording will have a retention period in line with the supporting investigation. Once the investigation has concluded the recording will be permanently deleted. Complete the form below and send a copy to phin@patana.ac.th

CCTV Monitoring Request Form*

Review Details

Subject: _____

ELECTRONIC DEVICES SEARCHING & DELETION

THE LEGAL PERSPECTIVE

Legislation mostly sets out more or less what the law could be presumed to have been, based on prior legal knowledge, professional educationalists' training and common sense. Unfortunately individuals' rights and responsibilities in respect of physical contact with others are to do with dealing with one's own and others' personal data – these are rapidly evolving as are the social, media and educational information technologies and the skills necessary for the safe and prudent use of them. This is particularly so where children, people not yet 18, are involved. Existing laws, policies or policy guidelines cannot fully insulate from risk anyone engaged in searching for, access to, or deletion of the personal data of others. Anyone refraining from any such search, access or deletion, when hindsight shows circumstances merit such actions, may however be at significant risk and may put seriously at risk the wellbeing of children entrusted to their care. There is no substitute for the proper and well-documented exercise of adequately informed professional judgement about what any circumstance merits acting within available and known law and governmental guidance.

It is for each school's headteacher/principal and governors/trustees to set, apply and monitor application of their own policies in respect of these matters as guided by their headteacher, their Local Authority/ Trust and official guidance, especially if the school is Local Authority maintained.

Welcome Back

Here you can manage your SWGfL account, subscriptions and services.

⚠ Your account is currently not protected by two-factor authentication. Setup two-factor authentication now

Service		Subscription	Expires
	Whisper® - Anonymous Reporting Tool Anonymous reporting tool supporting schools and organisations.	**Access**	14/05/2026
	ProjectEVOLVE Safeguarding Online safeguarding training platform for education professionals.	**Access**	14/05/2026
	ProjectEVOLVE EDU Online safety training platform featuring accreditation and knowledge maps.	**Access**	
	Reputation Alerts - Monitor your Mentions Be the first to know when your school is mentioned online	**Access**	14/05/2026
	Security Software for Education Device security software choices for new and existing customers	**Access**	

yay! New School Year 2025/26

Welcome, Brian Taylor

My Well-Being ⌄ | My Learning ⌄ | Our Global Citizenship ⌄ | AI Apps ⌄

❗ Important Timetable Information ❗

Mouse over the lessons in your Timetable to reveal the room number.

Gaps in your timetable at the start of the year are normal, and they will get fixed when your teachers add you to the correct classes.

Please be patient and wait until the start of term before reporting a gap.

If you believe there is an error in your timetable, please report it here.

My Timetable

	Monday	★ Tuesday	Wednesday	Thursday	Friday
7:40 - 7:55	Set 10TREGBRTA Registration	Set 10TREGBRTA Registration	Set 10TREGBRTA Registration	Set 10TREGBRTA Registration	Set 10TREGBRTA Registration
7:55 - 8:35					Set 10TWELBRTA Well-Being

Patana Life

Mini Bakers in Year 5 Creating Huge Impacts
Small Hands, Big Hearts Continue reading Mini Bakers in Year 5 Creating Huge Impacts

patana.ac.th · 08.07.2025

PATANA CARD
Available Balance (Baht)
↻ Updated at 13:08
STAFF STUDENT PARENT

Whisper Report

Anonymous Reporting Form

Bangkok Patana School

Your Report

What is your name? | Your Name (optional)

Using your real name makes it easier to help you, but you can use a different name if you want

What are you reporting? | Not Sure

Tell us the problem: | *

0 / 65536

Anonymous Chat Notifications

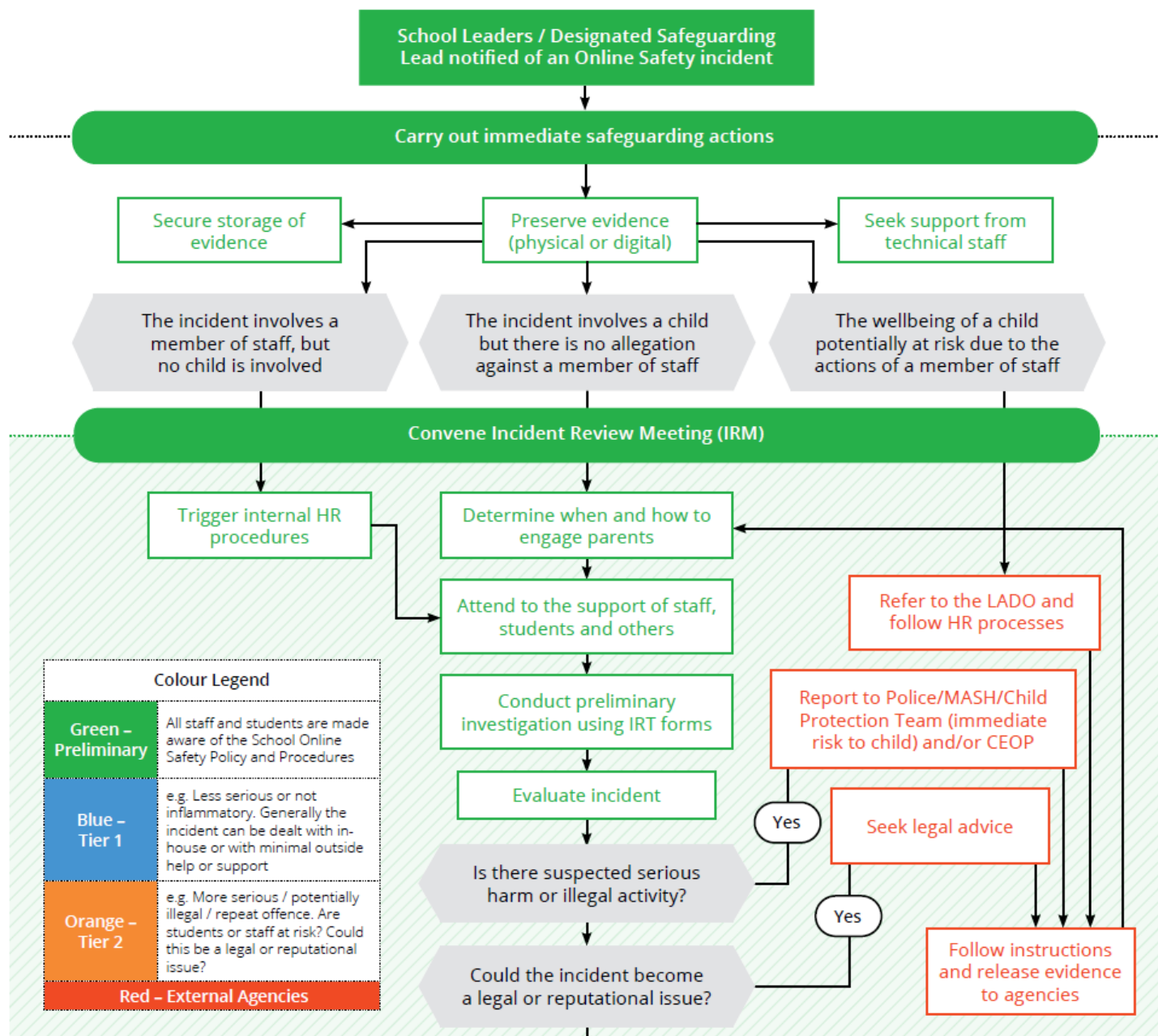This system lets you chat with us without revealing who you are. That way, we can ask you more questions if needed and tell you what happened with your report.

Your email address lets the system tell you when we reply. No-one can see your email address.

Send notifications to: | Your Email (optional)

☐ I agree to the Terms of Service *

Submit Report

School Leaders / Designated Safeguarding Lead notified of an Online Safety incident

↓

Carry out immediate safeguarding actions

Secure storage of evidence ← **Preserve evidence (physical or digital)** → **Seek support from technical staff**

The incident involves a member of staff, but no child is involved

The incident involves a child but there is no allegation against a member of staff

The wellbeing of a child potentially at risk due to the actions of a member of staff

Convene Incident Review Meeting (IRM)

Trigger internal HR procedures

Determine when and how to engage parents

Refer to the LADO and follow HR processes

Attend to the support of staff, students and others

Report to Police/MASH/Child Protection Team (immediate risk to child) and/or CEOP

Conduct preliminary investigation using IRT forms

Evaluate incident

Seek legal advice

Yes

Is there suspected serious harm or illegal activity?

Yes

Follow instructions and release evidence to agencies

Could the incident become a legal or reputational issue?

↓

Colour Legend	
Green – Preliminary	All staff and students are made aware of the School Online Safety Policy and Procedures
Blue – Tier 1	e.g. Less serious or not inflammatory. Generally the incident can be dealt with in-house or with minimal outside help or support
Orange – Tier 2	e.g. More serious / potentially illegal / repeat offence. Are students or staff at risk? Could this be a legal or reputational issue?
Red – External Agencies	

2025 Appropriate Filtering and Monitoring Definitions Published

26 May 2025 • UK SIC

Following a public consultation earlier this year, the UK Safer Internet Centre (UKSIC) has now published the updated *Appropriate Filtering and Monitoring Definitions for 2025*. These definitions continue to support education settings and providers across the UK in understanding what should be considered 'appropriate' in the context of statutory safeguarding responsibilities—particularly in light of evolving technologies and updated government guidance.

Updated Guidance for Schools and Providers

You can view the full 2025 guidance:

- [Appropriate Filtering – UK Safer Internet Centre (2025)]
- [Appropriate Monitoring – UK Safer Internet Centre (2025)]
- [Summary of Substantive Changes – PDF]
- [Summary of Consultation responses – PDF]

2025 Appropriate Filtering and Monitoring Definitions Published - UK Safer Internet Centre

Managing student image and video content

Guidance to support school pupil/student image security

Practical actions to take

■ Regularly Review Online Content

Conduct periodic audits of your school's website and social media platforms to assess the necessity of images featuring students. Where possible, replace identifiable student images with generic school-related visuals.

▲ Apply a 'Names-No-Images / Images-No-Names' Policy

Consider how your school manages images of students and avoid publishing identifiable information/images in publicly accessible materials. For example, by limiting to a first-name only approach, this reduces the likelihood of images being misused or linked to individuals.

● Limit Public Visibility of Student Images

Where images of students are necessary, consider placing them behind a secure, password-protected area, such as a parents' portal.

■ Ensure Image Metadata is Removed

Before uploading images, ensure that location data and other metadata (such as EXIF information) have been removed to prevent unintended exposure – see Guide to Removing EXIF metadata below

▲ Use Lower Resolution Images

Where images are used, consider reducing their resolution to limit the ability for them to be repurposed.

Guide to removing EXIF metadata

EXIF (Exchangeable Image File Format) is a format used to store information (8) (metadata) about something. In relation to images, metadata includes information such as the date and time of when an image was taken, where it was taken and information about the device used.

When uploading such images to public platforms, it is important to ensure that this metadata is removed – whilst some platforms may automatically do this, the following steps are provided as a means to check and remove EXIF data as part of your approach to data security.

PC/Windows

1. Right-click the image file and select Properties and then the Details tab.

2. Click Remove Properties and Personal Information at the bottom of the window

3. Choose from 'Create a copy with all possible properties removed' or 'Remove the following properties from this file'

4. Check the resulting file using Step 1 above to ensure the metadata has been successfully removed

MacOS

1. Open the image in Preview (double-click the image)

2. Click File > Export

3. Under Info, ensure the box 'Include Location Information' is NOT checked

4. Ensure the image title does not contain identifiable information

5. Click Save and then check the resulting file using Step 1 above.

[Managing student image and video content - UK Safer Internet Centre](#)
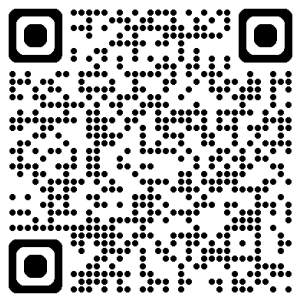
Research database
Search the database to find good quality research on children's digital lives

The DFC research database contributes to the collective understanding of children's rights in the digital environment, as set out in the UNCRC General comment No. 25.

Goals of the DFC research database

To be able to respond to technological and political changes in the digital environment rapidly, child rights advocates, civil society actors, and other stakeholders need research evidence.

The goal of our database is to support the realisation of children's rights in the digital environment by sharing knowledge and research insights in the public domain while respecting copyright and fair use principles.

The database will be launched on 28th October 2024 and will be publicly accessible without registration or log-in.

What is included in the database?

The research database is a free online public library hosted on the Zotero platform. It contains carefully curated recent sources with summaries, key takeaways and methodological notes. The sources include peer-reviewed academic publications and reports published by international organisations whose work substantially concerns children's rights.

Access the database
Search for good quality research on children's digital lives
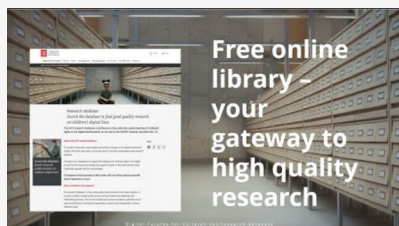
Free online library – your gateway to high quality research

Share

https://www.digital-futures-for-children.net/research-database

digitalfuturesforchildren | Zotero

Technology for Learning Update
Cybersecurity – Phishing Simulation

15,000+

Over the past year, Microsoft Defender for Office 365 blocked more than **15,000 emails per day** targeting the education sector with malicious QR codes.

Source: Cyber Signals: Cyberthreats in K-12 and higher education | Microsoft Security Blog

Source: [How Microsoft Defender for Office 365 innovated to address QR code phishing attacks | Microsoft Security Blog](#)
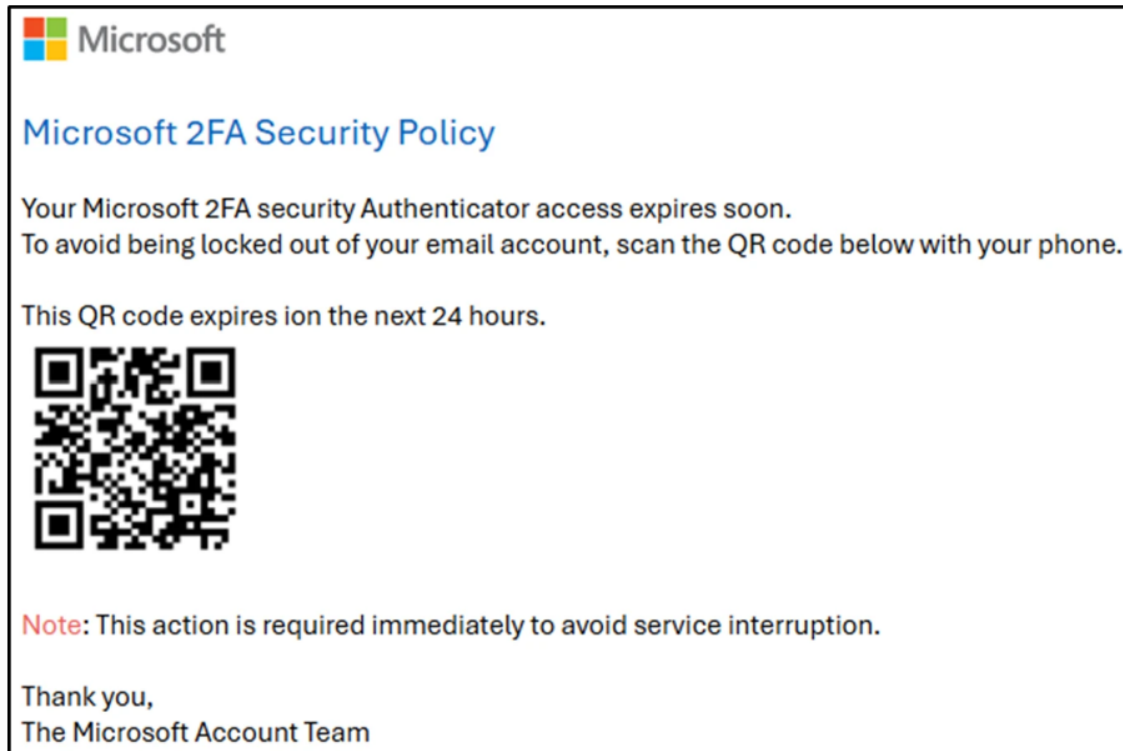

Figure 1. QR code as an image within email body redirecting to a malicious website.

Technology for Learning Update Cybersecurity – Phishing Simulation

Source: [How Microsoft Defender for Office 365 innovated to address QR code phishing attacks | Microsoft Security Blog](#)

Figure 2. QR code phishing blocked by Microsoft Defender for Office 365.

Technology for Learning Update
Cybersecurity – Phishing Simulation
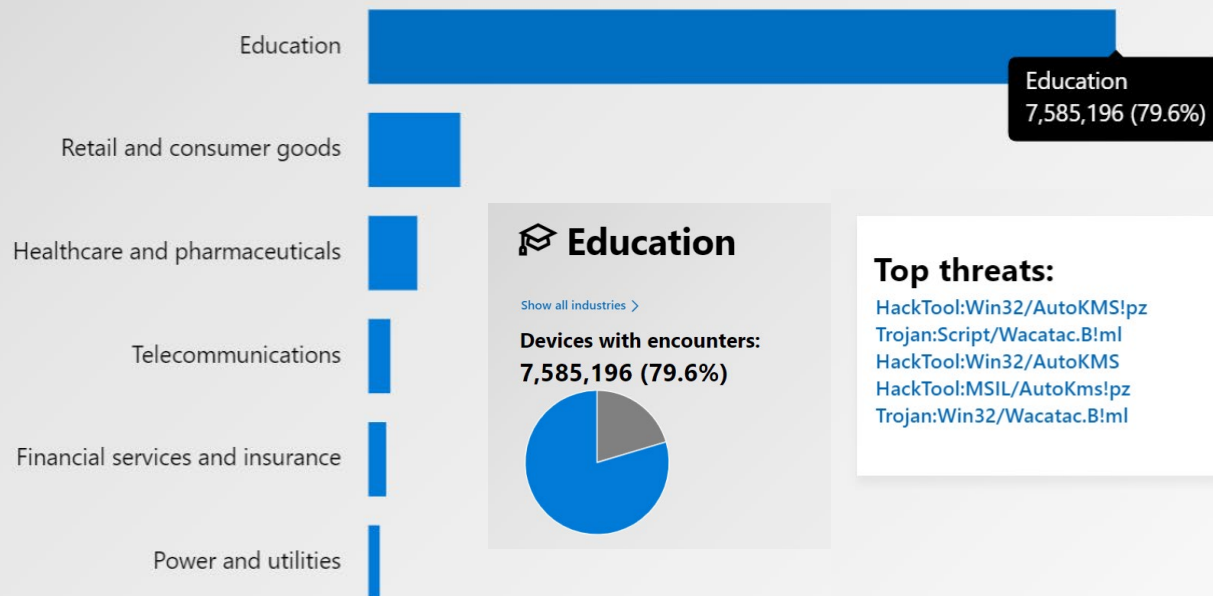
[Cyberthreats, viruses, and malware - Microsoft Security Intelligence](#)
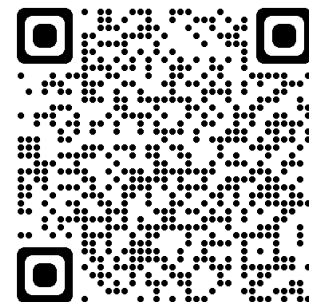
Technology for Learning Update
Cybersecurity – Phishing Simulation

Simulate Compromised Account_Academic_2024-12-03_5

In progress   Processing User Actions   Social Engineering . Credential Harvest   Delivery Platform : Email

Attack simulation training - Microsoft Defender

⤴ View Activity Timeline   ↻ Refresh

Report   Users   Details

Simulation Impact

15.18% users were compromised & 8.93% users reported

Compromised users   68 / 448

Users who reported   40 / 448

View compromised users
View users who reported

All user activity

Clicked message link	91 / 448
Supplied credentials	68 / 448
Read message	328 / 448
Deleted message	186 / 448
Replied to message	1 / 448
Forwarded message	13 / 448
Out of office	3 / 448

Cyber Signals: Cyberthreats in K-12 and higher education |
Microsoft Security Blog

Introduction - Training | Microsoft Learn

Attack simulation training - Microsoft Defender

Technology for Learning Update
Cybersecurity – Phishing Simulation
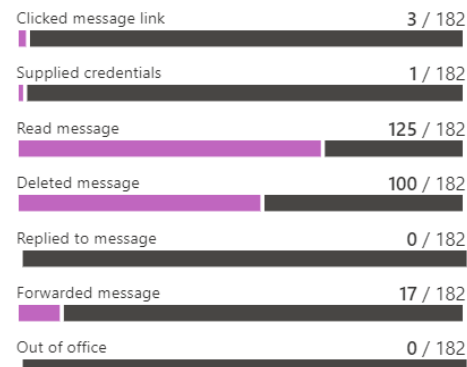
Attack simulation training - Microsoft Defender

Cybersecurity

Cyber and Information Security Self-Review Tool | Cyber Secure (cybersecurecheckforschools.uk)
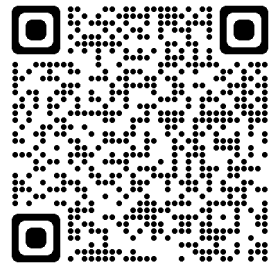
Cybersecurity
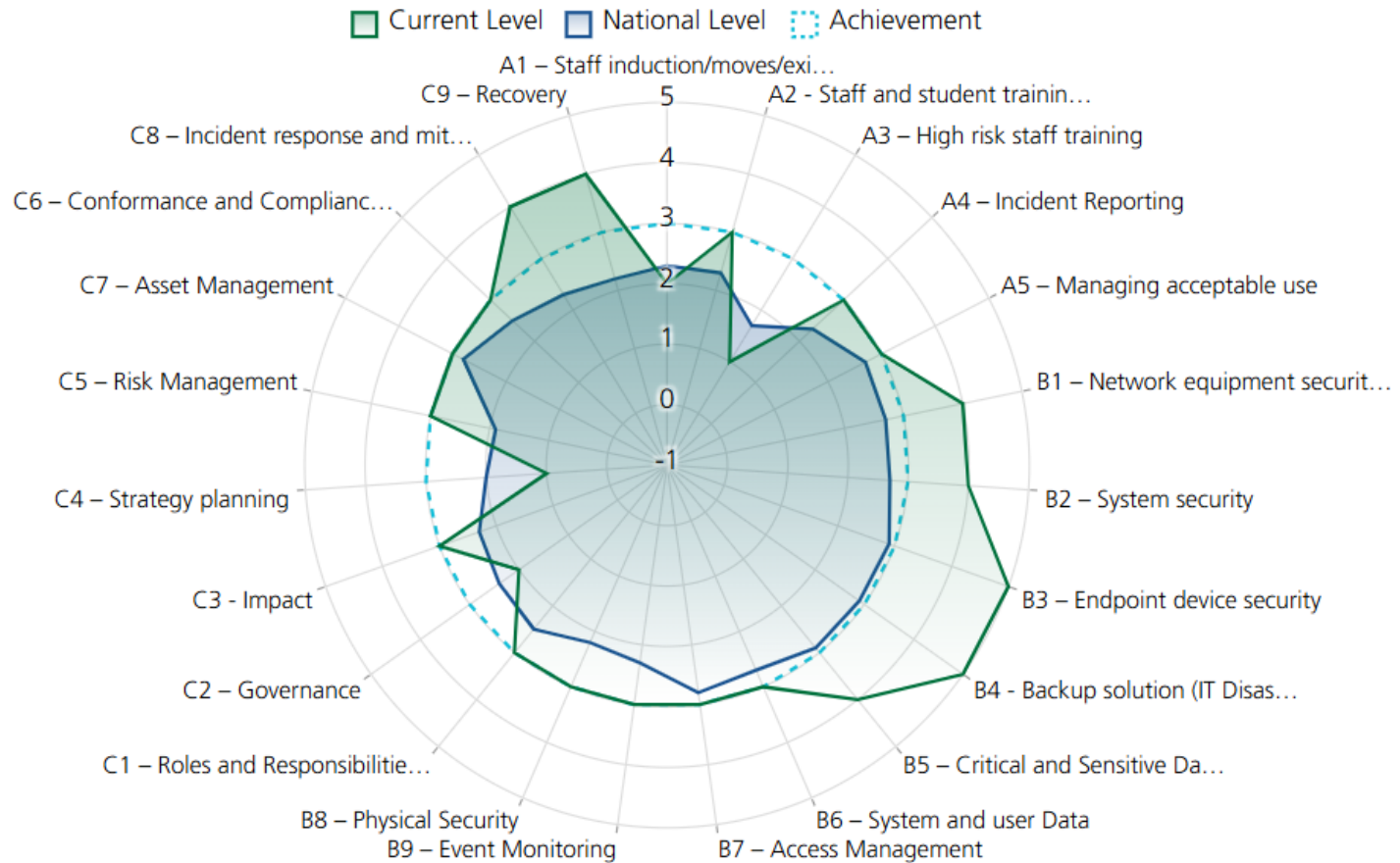
Medium-Severity alert: Child Safeguarding language

mcc365@microsoft.com

To ○ Brian Taylor; ○ Grant Robertson

01:02

Start your reply all with: | What is this? | Did you see this? | What does this mean? | (i) Feedback

Unusual number of policy matches for 'Child Safeguarding language'

● **Medium severity**

8/18/2025 4:40:00 PM (UTC)

Investigate alert

Why am I getting this email?

Your organization automatically sends these notifications to any admin who's assigned as a reviewer of the policy that generated this alert. Contact your admin if you're not sure which [communication compliance permission](#) you're assigned.

This email was sent from an unmonitored mailbox.

[Privacy Statement](#)

Microsoft Corporation, One Microsoft Way, Redmond, WA 98052 USA

List prior to 22nd April 2024	Grant's Suggested List	List Prior to 27/04/24	Current List	9ine.com List	List from Rugby (including other l
I wish that I hadn't been born	I wish that I hadn't been born	"I wish that I hadn't been born",	"I wish that I hadn't been born",	Cutting	https://teams.microsoft.com/l/message/19:166f1833
I'd be better off dead	I'd be better off dead	"I'd be better off dead",	"I'd be better off dead",	Double Zero (slang for eating disorders)	
If I see you again	If I see you again	"If I see you again",	"If I see you again",	Fight	
self-harm	self-harm	"self-harm",	"self-harm",	Hate you	
suicide	suicide	"suicide",	"suicide",	I need help	
I want to die	I want to die	"I want to die",	"I want to die",	Lose weight quick	
I want to kill myself	I want to kill myself	"I want to kill myself",	"I want to kill myself",	No one likes me	
gun	gun	"gun",	"gun",	Quick weight loss	
knife	knife	"knife",	"knife",	Stab	
axe	I need help	"I need help",	"No one likes me",	Stop Eating	
	No one likes me	"No one likes me",	"No one likes me",	Naked	
	Slitting	"Slitting",	"Slitting",		
	Slit	"Slit",	"Slit",	Sex	
	Self Harm	"Self Harm",	"Self Harm",	Shoot	
	Harm	"Harm",	"Harm",	Gambling	
	Worthless	"Worthless",	"Worthless",	Starving	
	Rape	"Rape",	"Rape",	Porn	
	Sexual assault	"Sexual assault",	"Sexual assault",	XXX	
	Cutting	"Cutting",	"Cutting",	Pornography	
	KYS	"KYS",		Suicide	
	KMS	"KMS",	"KMS",	Drug	
	DIRL	"DIRL",	"DIRL",	Drugs	
	IHML	"IHML",	"IHML",	Self Harm	
	WTTP	"WTTP",	"WTTP",	Harm	
	NIFOC	"NIFOC",	"NIFOC",	Neglect	
	NSFL	"NSFL",	"NSFL",	Prostitution	
	OD	"OD",	"OD",	Prostitute	
	Kill yourself	"Kill yourself",	"Kill yourself",	Sex work	

Pending (15)   Resolved (13912)   Exports

Filter   Reset   Filters

Body/Subject: **Any**   Date: **Any**   Sender: **Any**   Tags: **Any**

			Subject	Tags
☑		✉	Enjoy a transformat...	None
☐		✉	Enjoy a transformat...	None
☐		✉	Enjoy a transformat...	None
☐		✉	Enjoy a transformat...	None
☐	>			None
☐	>	✉	Mētō Connection: ...	None
☐	>			None
☐	>			None

1 of 15 selected

Enjoy a transformational university experience in Silicon Valley

Source   Plain Text   User activity

Insider risk activity not available ⓘ Why?

⚠ **Match detected in 16 other sources**   View all

rom: SJSU Global Students <global-students@sjsu.edu>
ent on: Monday, August 18, 2025 4:36:42 PM
o: lera26@patana.ac.th
ubject: Enjoy a transformational university experience in Silicon Valley

SJSU SAN JOSÉ STATE
UNIVERSITY

Resolve   Dismiss   ⊕ Summarize   Notify   Tag as

⟼ Export files   Export report   ↓ Download review activity

Pending (1)   Resolved (126)   Exports

ⓘ **Some user reported messages contain workplace safety violations. Open the policy to view the potentially risky content.** The "User-reported messages" policy was automatically created by Microsoft to detect Teams and Viva Engage messages that users reported as inappropriate. Learn more about this policy.   ✕

Create Inappropriate Content policy

Filter ⟋ Reset   ⟋ Filters

Body/Subject: **Any** ⌄   Date: **Any** ⌄   Sender: **Any** ⌄   Tags: **Any** ⌄

1 of 1 selected

		Subject	Tags	Sender	Recipients	Sentiment	Severity	Date (UTC)
☑			None	Taeyeon Park <tap...	Panuphon Tangbur...	Negative		15 Aug 2025 01:38

Subject line   ↑ ↓ ⤢ ✕

Summary   Plain Text   **Conversation**   User activity

Taeyeon Park posted on 15 Aug 2025 at 01:37 (UTC)
Because u fmade me die

Taeyeon Park posted on 15 Aug 2025 at 01:37 (UTC)
Wtf

Taeyeon Park posted on 15 Aug 2025 at 01:38 (UTC)
I'm not accepting the call for a reason bro

Panuphon Tangburanakij posted on 15 Aug 2025 at 01:38 (UTC)
ok'\

Taeyeon Park posted on 15 Aug 2025 at 02:05 (UTC)
Plus why should I accept ur calls when u don't accept mine

Taeyeon Park posted on 15 Aug 2025 at 02:05 (UTC)
And I died because of u

Policies

⚠ Resolve the subscription issues to use pay-as-you-go channels
your Azure Account Administrator or subscription owner to reac

☆	Policy name		Message
☆	Child Safeguarding lang ⚙	⋮	1850
☆	OLSA28 Offensive or thr ⚙	⋮	0
☆	MAVN28 Offensive or th ⚙	⋮	0
☆	User-reported message: ⚙	⋮	0
☆	Offensive or threateninc ⚙	⋮	2828

✕

Test policy conditions

Use test messages to determine whether your conditions will detect the expected messages after this policy is created. Some conditions require a minimum of 3 or more words per messages. Learn more about testing conditions

Test if policy will detect messages matching these classifiers

- Harassment
- Profanity
- Threat
- Targeted Harassment
- Discrimination

🔘 Enter messages to test

Separate multiple messages with commas.

⭕ Upload a file containing messages to test ⓘ

⬆ Upload file

Test   Close

Conditions

By default, we'll detect all communications from the users and groups you specified. To refine the scope of this policy, we recommend adding conditions to limit the results to communications matching specific criteria. Learn more about these conditions

⚠ **Resolve the subscription issues to use pay-as-you-go channels.** To detect interactions for Fabric Copilot, Security Copilot, ChatGPT Enterprise etc. work with your Azure Account Administrator or subscription owner to reactivate the subscription linked to Purview. Learn more about pay-as-you-go billing

^ **Content matches any of these trainable classifiers**   🗑

| | All of these ⌄ | 🗑 |

Trainable classifiers

Harassment	🗑
Profanity	🗑
Threat	🗑
Adult images	🗑
Racy images	🗑
Gory images	🗑
Targeted Harassment	🗑
Discrimination	🗑

Progress steps

- ✔ Name
- ✔ Admin units (optional)
- ✔ Users and reviewers
- ✔ Locations
- ● **Conditions and percentage**
- ○ Finish

User at risk detected

Microsoft Azure <azure-noreply@microsoft.com>

To ○ Brian Taylor

Reply · Reply All · Forward

Mon 18/08/2025 13:23

ⓘ If there are problems with how this message is displayed, click here to view it in a web browser.

Microsoft Azure

User at risk detected

We detected a new user with at least medium risk in your Bangkok Patana School directory. This might be because we noticed suspicious account activity or we found their emails and passwords posted in a public location.

View detailed report >

f X ▶ in

Microsoft

Identity Protection | Risky sign-ins

Search

- Dashboard
- Risk policy impact analysis
- Tutorials
- Diagnose and solve problems

Protect

- Conditional Access
- User risk policy
- Sign-in risk policy
- Multifactor authentication registration policy

Report

- Risky users
- Risky workload identities
- Risky sign-ins
- Risk detections

Settings

- Users at risk detected alerts
- Weekly digest
- Settings

Troubleshooting + Support

- New support request

To view full details and auto-remediate with risk policies, start a free trial. Learn more →

Auto refresh : **Off** | Date : **Last 7 days** | Show dates as : **Local** | Risk state : **2 selected** | Risk level (real-time) : **High** | Risk level (aggregate) : **High**

Detection type(s) : **None Selected** | Sign-in Type : **2 selected** | Add filters

Date ↑↓	User ↑↓	IP address	Location	Risk state ↑↓	
18/08/2025, 13:45:55		171.249.146.105	Go Vap, Ho Chi Minh, VN	At risk	⋯
18/08/2025, 12:54:02		3.16.108.170	Columbus, Ohio, US	At risk	⋯
18/08/2025, 12:46:20		144.126.135.174	Saint Louis, Missouri, US	At risk	⋯
18/08/2025, 12:44:03		172.251.132.14	Ontario, California, US	At risk	⋯
18/08/2025, 11:56:10		3.16.108.170	Columbus, Ohio, US	At risk	⋯
18/08/2025, 11:28:21		95.216.208.178	Tuusula, Uusimaa, FI	At risk	⋯
18/08/2025, 10:08:08		185.206.151.188	Rotherham, Rotherham, GB	At risk	⋯
18/08/2025, 10:03:46		194.191.24.36	Lupfig, Aargau, CH	At risk	⋯
18/08/2025, 09:54:31		136.144.42.27	Ashburn, Virginia, US	At risk	⋯
18/08/2025, 09:54:30		185.251.19.105	Washington, District Of Columbia, US	At risk	⋯
18/08/2025, 09:12:45		45.8.19.152	New York, New York, US	At risk	⋯
18/08/2025, 09:12:43		45.8.19.174	New York, New York, US	At risk	⋯
18/08/2025, 09:10:23		209.160.115.8	Ashburn, Virginia, US	At risk	⋯
18/08/2025, 08:38:42		74.101.197.106	New York, New York, US	At risk	⋯
18/08/2025, 07:22:53		187.241.14.228	Veracruz, Veracruz-Llave, MX	At risk	⋯
18/08/2025, 07:18:48		216.73.160.112	New York, New York, US	At risk	⋯
18/08/2025, 07:18:47		216.73.160.243	New York, New York, US	At risk	⋯
18/08/2025, 06:51:02		64.64.116.20	Chicago, Illinois, US	At risk	⋯
18/08/2025, 06:51:01		64.64.116.20	Chicago, Illinois, US	At risk	⋯
18/08/2025, 06:41:44		188.213.202.103	Tampa, Florida, US	At risk	⋯
18/08/2025, 06:41:43		188.213.202.57	Tampa, Florida, US	At risk	⋯
18/08/2025, 06:08:28		190.158.28.113	Patio Bonito, Antioquia, CO	At risk	⋯
18/08/2025, 05:59:34		185.206.151.188	Rotherham, Rotherham, GB	At risk	⋯

Detection type

- [ ] Activity from anonymous IP address
- [ ] Admin confirmed user compromised
- [ ] Anomalous token
- [ ] Anomalous user activity
- [ ] Anonymous IP address
- [ ] Attacker in the Middle
- [ ] Atypical travel
- [ ] Impossible travel
- [ ] Leaked credentials
- [ ] Malicious IP address
- [ ] Malware linked IP address

Apply

Detection type ↑↓

Admin confirmed us

Admin confirmed us

Admin confirmed us

Admin confirmed us

Admin confirmed us

Unfamiliar sign-in pr

↑↓

ac2-4f90-

Your Weekly Digest

SR

SWGfL Reputation Alerts <no-reply@swgfl.org.uk>

To 🔴 Brian Taylor

ⓘ If there are problems with how this message is displayed, click here to view it in a web browser.

REPUTATION ALERTS

Dear Brian,

Reputation Alerts has captured 5 alerts over the past week for the keyword **Bangkok Patana School**:

Your Top Results

Result	Keyword	Date	Sentiment	Influence
Teen accused in Brandon high school sword attack planned to hurt others, police chief says ...s going crazy and holding a sword" at 1:15 p.m. Tuesday. The response was led by a BPS school resource officer, who got to the school within three minutes, Bates said Wednesday. Officers found the teen several minutes later and used a Taser electrosh... *winnipegfreepress.com*	Bangkok Patana School	12/06/2025	🟦 Neutral	🟩 99%
Ada's Pathway: Healing Hearts - Bangkok Patana School ...tion, it marked the culmination of a 16-year journey; one that began in Nursery at Bangkok Patana School and is now set to continue to medical school. From the start, for Ave, Patana was a community that shaped her passions, values and ambitions. "It... *patana.ac.th*	Bangkok Patana School	17/06/2025	🟩 Positive	🟩 67%

N to Y5 Passphrase

- IT do not know the PW of any adult or student Y6+

CVC words are words that have a **consonant-vowel-consonant** pattern. Here are some examples of CVC words: ⇔ Fun Learning for Kids +1

- Cat
- Net
- Dog
- Bug
- Fan
- Ham
- Sad
- Jet
- Ten
- Pen
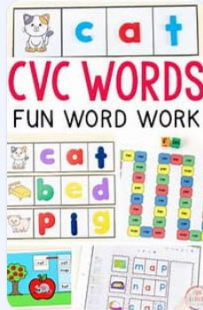
Primary Student Support for Accessing Patana Systems

⚠ The information below is confidential and should not be shared beyond the class teacher, Primary ICT team and IS/IT. It should not be shown in front of students or other members of staff outside of those named above. Only IS/IT can edit the data on the sheets below. Staff should use it only to support individual students and/or the parent(s) of that student trying to login. Screen recordings or screenshots must not be made of the information below. Take extra care not to show the information on an MS Teams call or other presentation software.

Use this icon bottom right to open the sheet in full-page view and use 'Ctrl + F' to quickly find the student.

opwax78bop
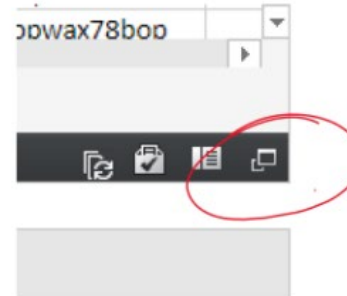
❯ Foundation Stage (Nursery, FS1, FS2)

❯ Year 1

❯ Year 2

- Home
- About
- What to Report
- FAQ
- Reporting Channel
- Contact Us
- Log a disclosure / suspicion
- Check Status
- Add Information

Deloitte.

We want to make sure Bangkok Patana School continues to be a fair, ethical and honest place to work

Theft, fraud and unethical behaviour have a negative effect on our workplace.

By reporting misconduct you can help to provide a safe and secure work environment and help save costs by eliminating unethical behaviour.

If you see or suspect something wrong such as:

Fraud
Corruption
Theft
Conflict of Interest
Bribery
Illegal Activities

Don't turn a blind eye, report it and help make Bangkok Patana School a safe, fair and honest place to work.

Discussion Question(s)

When a student or member of staff emails an external email address outside of the .patana.ac.th domain, is their profile image visible to the recipient?

Should it be visible?

Current Situation

Test if Account Photo comes through

Tanwaar Taylor
To   ○ Brian Taylor Personal
Cc   ○ Brian Taylor

Test if Account Photo comes through

Tanwaar Taylor <tata28@patana.ac
To   ○ Brian Taylor Personal
Cc   ○ Brian Taylor

Next Steps...

Discussion on Account Profile Images:

- Staff only to have account profile images?

- Students no profile images?

- Easier to identify staff vs student (Matthew Duckworth case)

- Student profile images useful in MS Teams – especially during CSL

- Compromise?

Your Questions

5. (Optional) Please use the space below to send us your questions, concerns or topics you would like to be addressed in this and/or future workshops

5 Responses

[New Tools for Parents to Personalize Their Child's Experience on Roblox | Roblox](#)

ID ↑	Name	Responses
1	anonymous	N/A
2	anonymous	Hello, I am concerned about the use of Teams, as they see it as a Line or WhatsApp, and I do not know if they have been taught how to use this app correctly to avoid bullying, even though it is monitored by teachers. I have doubts about apps such as Roblox, which is not recommended but used by all children. Can I install the Qustodio app on my daughter's school device to keep a closer personal eye on her usage?
3	anonymous	Could you please discuss parental oversight on children's devices. We have control and monitoring on our daughters iPad, time limits and some app restrictions, Roblox is a concern, any tips would be appreciated. Also Patana agreed to register our daughters iPad with school, would this add an additional level of MDM
4	anonymous	VPN
5	anonymous	Internet security for kids at home

Next PTG Tech Talk Meeting...

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